

Natural Gas Pipeline

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INSTALL A QUALIFYING WI-FI ENABLED SMART THERMOSTAT AND GET A \$50 REBATE.

One way to manage your home's energy usage is by installing an ENERGY STAR® smart thermostat. Smart thermostats allow you to set the temperature of your home based on your personal preferences, schedule, and even weather conditions. You can control and monitor your heating and cooling system from anywhere, ensuring that you are comfortable when you are at home and helping you to save money and energy when you are away.

To save on qualifying smart thermostats, customers can participate in NMGC's smart thermostats rebate program by following the steps below:



1. Purchase an ENERGY STAR® smart thermostat from a participating contractor, a local retailer, or online. A current list of ENERGY STAR® Certified models is available at nmgcgetrebates.com/smart-thermostat.
2. Install your new smart thermostat according to the manufacturer's instructions. Need help? Find a participating contractor at nmgcgetrebates.com/find-contractor.
3. Gather your documentation, including your invoice, the name of the manufacturer and model number.
4. Complete and submit your rebate application at nmgcgetrebates.com/smart-thermostat.
5. Upon approval of the application, you will receive your rebate within approximately 6-8 weeks.

Don't miss this opportunity to save money and energy. Visit nmgcgetrebates.com/smart-thermostat to learn more.

SAFETY MESSAGE: WATER HEATER SETTINGS

Did you know that hot water is a leading cause of scald burns and admissions to hospital burn units? It is recommended by the U.S. Department of Energy to set the temperature on your hot water heater thermostat to 120 degrees Fahrenheit. In addition to reducing the risk of injury, this setting also uses less natural gas and helps you save money.



NEED HELP PAYING BILLS? ASSISTANCE IS AVAILABLE

If you've experienced financial hardship and need support to pay utility bills, there are several local resources that can help. See if you qualify for assistance at nmgco.com/en/assistance.



NATIVE AMERICAN SCHOLARSHIP PROGRAM

New Mexico Gas Company's Native American Scholarship Program (NASP) application period opens April 1 and runs through May 3. The NASP provides funds to students in traditional associate, bachelor's and master's degree programs, as well as certification from trade schools or specialized technical training.

Learn more and apply:

nmgco.com/en/native_american_scholarship_program



FAST, EASY AND FREE. GO PAPERLESS TODAY!

Life is easier when you don't have clutter. Welcome to paperless billing. Save paper and go electronic. You will still receive your bill in PDF format and will have access to your account details the same as you would on a paper bill.

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost from suppliers directly on to you. Current rates are available on our website at nmgco.com/en/cost_of_gas or by calling **1-888-664-2726**.

CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish on our website. You may also request to have a copy mailed to you by calling or emailing us.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

PHONE

Customer Service:

505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours

7:30 AM - 6 PM weekdays

Gas Leaks/Emergencies 24/7

1-888-NM-GAS-CO
(1-888-664-2726)

CONNECT WITH US ONLINE

Customer Service Email:

customerservice@nmgco.com

Website

www.nmgco.com

New Mexico 811

Call 811 before you dig



@nmgasco



Facebook.com/NMGasCo



@nmgasco



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