

Natural Gas Pipeline



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Water Heater Wraps

The largest user of natural gas in your home, after your home's furnace, is your water heater. As much as 25 percent of every energy dollar goes towards heating water. There are a number of easy things you can do to lower your water heating costs. One of the most cost effective is installing a water heater wrap.



A water heater wrap is fiberglass insulation that is specially designed to wrap around the outside of your water heater tank, like a jacket, to slow heat loss from

the tank. The more insulated the tank, the better the water holds onto heat, so your water heater can work more efficiently. You can reduce your water heater's heat loss by 25% to 45% and lower your natural gas bills about \$3 to \$5 a month by installing a water heater wrap. Water heater wraps can be installed in about 30 minutes, following the manufacturer's instructions.



Customers will typically see a return on their investment within a year.

Not every water heater needs more insulation, as today's newer models are more energy efficient than ever. But models manufactured before 2001, with R-values under R-24, can benefit by additional insulation. If you don't know your water heater's R-value, simply touch the outside of the tank. If it feels warm to the touch, it needs more insulation and you can save money with a water heater wrap.

To learn other ways you can reduce your water heating costs, please visit our website at nmgco.com/Water_Heater_Savings/.

New \$10 Rebate Offer

To help our residential customers save money on their natural gas bills, New Mexico Gas Company is introducing a new Water Heater Wrap Rebate Program. We are offering \$10 Rebates on the purchase of a water heater wrap. Simply take the coupon below to a participating retailer to get \$10 off.

For more information on water heater wraps, to download additional rebate coupons, and find a list of participating retailers in your area, please visit our website at nmgco.com/Water_Heater_Wrap_Rebate/.



Nueva \$10 Oferta de Reembolso

Para ayudar a nuestros clientes residenciales ahorrar dinero en sus cuentas de gas natural, New Mexico Gas Company está introduciendo un nuevo Programa de Reembolso para Cubiertas de Calentador de Agua. Ofrecemos reembolsos de \$10 en la compra de una cubierta de calentador de agua. Los cupones son redimibles con comercios participantes.

Para más información sobre las cubiertas de calentador de agua, cupones adicionales de reembolso y una lista de comercios participantes en su área, por favor visite nuestro sitio web en nmgco.com/Water_Heater_Wrap_Rebate/.

New Mexico Gas Company's \$10 Water Heater Wrap Rebate

\$10_{off}

Limit of one rebate per account. See reverse side for more details.

Special Rebate Courtesy of:



nmgco.com

Complete information below and present to cashier. Please print clearly.

Date:	Choose One: <input type="checkbox"/> Residential <input type="checkbox"/> Commercial
Customer Name (please print):	Zip Code:
Customer/Owner Signature:	
Water Heater Wrap Manufacturer:	Model#:
Store Name/Store#:	Cashier Initials:

Cooking Like a Pro

Kitchens are the hearts of our homes, where family and friends gather to talk, laugh, work and share meals. It's also where some of our favorite foods are prepared. Peek inside any great kitchen and you'll probably find a natural gas stove. The reasons are simple:

- Natural gas provides even heat that's easy to precisely control. With instant on and off, the responsiveness of natural gas cooking can't be beat.
- The energy efficiency of natural gas means it costs about half as much to cook with than electric heat. Investing in a gas range pays you back with years of energy savings and reliable service.
- Newer models of natural gas cooking appliances use electronic spark ignition, rather than a continuously burning pilot, which allows you to save as much as 30 percent on your cooking energy costs.

Not surprisingly, aspiring and already-skilled chefs prefer cooking with natural gas and today's cook tops and stove tops offer more features than ever before. You'll even find professional-style burners that are adjustable from low settings of 400 Btus for simmering delicate foods, to high settings that can deliver fast high heat at 15,000 Btus.



Skilled chefs prefer cooking with natural gas.

With these capabilities, you can more closely match the results of restaurant chefs. Commercial-style natural gas ranges for home use, however, are specially made with extra safety features and insulation.

As when installing any natural gas appliance, it's a job best left to licensed contractors for you and your family's safety. Please read and follow the manufacturer's instructions for safely using and maintaining your gas range.

For natural gas range safety tips, please visit our website at nmgco.com.

Customer Service Question of the Month

Our customer service call center staff answers this month's most-asked question.



Q. Is there a different telephone number for gas emergencies since New Mexico Gas Company became the natural gas service provider?

A. Yes. Please remember to change the emergency telephone number for any natural gas-related emergency to **888-NM-GAS-CO (888-664-2726)** everywhere you keep emergency numbers handy, such as by your phone, on your refrigerator and in your telephone directory.

The Cost of Gas

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas our customers use. We pass along the cost of natural gas from natural gas suppliers, so changes in the cost depend on the market. The cost of gas is a line item on your bill. The estimated July cost of gas per therm decreased 2.9% from last month, and decreased 68.4% from last July.

- Estimated July average residential gas bill*: \$22.22, which is 42.9% lower compared to last July's estimated bill.
- Estimated July cost of gas: \$0.4120 per therm.
- Estimated July average home gas use: 17 therms.

* The forecasted average home gas consumption was used to calculate the estimated July bill.

We do not make a profit on the natural gas our customers use.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

Customer Service:
888-NM-GAS-CO (888-664-2726)

Customer Service Email:
customerservice@nmgco.com

Gas Leaks/Emergencies:
888-NM-GAS-CO (888-664-2726)

Website: nmgco.com

New Mexico One Call: 811

Correspondence Address
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address
New Mexico Gas Company
PO Box 173341
Denver, CO 80217-3341

For a list of our Business Offices and walk-in locations, please visit nmgco.com.

Program Guidelines

- Must be a New Mexico Gas Company customer to be eligible for the rebate
- Must purchase a water heater wrap
- Rebate amount not to exceed purchase price
- Limit one rebate per customer account
- Residential and commercial customers are eligible
- Water heater wraps purchased from June 1, 2009 through March 31, 2010 are eligible for rebate
- Entire form must be completed for rebate processing
- **Program subject to change without notice**

Special Rebate Courtesy of:

