



New Mexico
GAS COMPANY®
AN EMERA COMPANY

FOR IMMEDIATE RELEASE

FOR MORE INFORMATION, CONTACT:

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Tim Korte
(505) 697-3643

Tim.Korte@nmgco.com

**ASSISTANCE IS AVAILABLE FOR NATURAL GAS AND OTHER BILLS
PROGRAMS ARE AVAILABLE TO INCOME-QUALIFIED CUSTOMERS**

ALBUQUERQUE, N.M. – New Mexico Gas Company is reaching out to customers who may have been impacted by the COVID-19 pandemic, seeking to publicize three assistance programs and other resources that are available to those needing help.

NMGC sponsors the HEAT New Mexico Program, and it is administered by our partners at the Salvation Army. This program helps low-income families with payment assistance toward their natural gas bill. Additional information is available on the New Mexico Gas Company [website](#) or by calling the Salvation Army at (505) 872-1171.

The State of New Mexico Human Services Department offers another assistance program, the Low-Income Home Energy Assistance Program, known by the acronym LIHEAP. Customers can apply by visiting a Human Services office in their community, online through the YES New Mexico [portal](#) or by calling 1-800-283-4465.

Finally, the HELP New Mexico-Cares Program provides stabilization and emergency assistance to New Mexico residents who have been directly impacted by COVID-19 in Bernalillo, Colfax, Los Alamos, Mora, Rio Arriba, San Miguel, Sandoval, Santa Fe, Taos and Torrance counties.

Services include assistance toward rent or mortgage, food, utilities (natural gas, electric, water and propane), medical expenses and other identified needs. For information on applying, visit www.helpnm.com.

“Our goal is to ensure that customers are aware of the programs that are available if they need assistance with their natural gas bills,” NMGC President Ryan Shell said. “As we head into the colder months, we want to encourage anyone who needs help to reach out and take advantage of these programs.”

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About New Mexico Gas Company

As the largest natural gas distribution utility in the state, New Mexico Gas Company serves 530,000 customers throughout New Mexico. New Mexico Gas is a subsidiary of Emera Inc. Visit our website at www.nmgco.com

About Emera

Emera Inc. is a geographically diverse energy and services company headquartered in Halifax, Nova Scotia, with approximately \$32 billion in assets and 2019 revenues of more than \$6.1 billion. The company primarily invests in regulated electricity generation and electricity and gas transmission and distribution with a strategic focus on transformation from high carbon to low carbon energy sources. Emera has investments throughout North America, and in four Caribbean countries. Emera's common and preferred shares are listed on the Toronto Stock Exchange and trade respectively under the symbol EMA, EMA.PR.A, EMA.PR.B, EMA.PR.C, EMA.PR.E, EMA.PR.F and EMA.PR.H. Depositary receipts representing common shares of Emera are listed on the Barbados Stock Exchange under the symbol EMABDR and on The Bahamas International Securities Exchange under the symbol EMAB. Additional Information can be accessed at www.emera.com or at www.sedar.com.