

# Natural Gas Pipeline New Mexico GAS COMPANY<sup>®</sup> AN EMERA COMPANY



November 2017 | [nmgco.com](http://nmgco.com)

## HEAT NEW MEXICO – BRINGING WARMTH TO OUR NEIGHBORS



Cold weather will be here before we know it. When temperatures plummet, New Mexico Gas Company's HEAT New Mexico fund will be available to help our low-income customers pay their heating bills. This heating assistance fund comes from

donations from our employees and people like you to help New Mexicans in need. Here's how it works: for each dollar donated to this fund, New Mexico Gas Company will contribute \$1.50, up to \$150,000 this heating season.

Please contribute to this fund so that as many fellow customers as possible can be helped

this winter. Making your tax-deductible donation is easy. Simply make a notation on the payment stub of your NMGC bill and send your donation with your payment. Or, you can call us and pledge a donation amount to be added to your monthly gas bill.

For more information about HEAT New Mexico, you may contact us at **1-888-NM-GAS-CO (1-888-664-2726)** or visit our website, **[www.nmgco.com](http://www.nmgco.com)**. Your donation will make a difference and help New Mexicans stay safe and warm this winter!

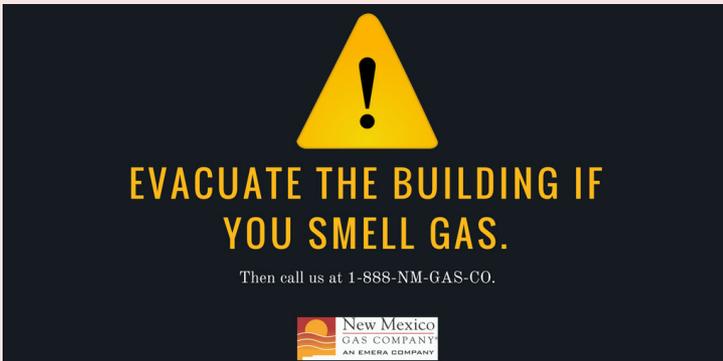
## Connect with US on Social Media

It's easy to stay in the know with #NMGasCo. Follow us on **Facebook**, **Twitter**, **LinkedIn** and **YouTube** at **@NMGasCo**. We post information on safety tips, notices/alerts, project updates, contests and more! You could win prizes like Sean and Cassandra from Albuquerque (at right). They participated in our recent social media sweepstakes.



## Don't Delay - Get Away!

Because natural gas is odorless and colorless, for your safety we add a harmless ingredient to give it a rotten egg odor. This can help detect leaks. Remember, if you smell gas, get out and then call us at **1-888-NM-GAS-CO**. This number is available 24 hours a day, seven days a week.



## No demore - Aléjese!

Porque el gas natural es un gas sin olor y sin color, para su seguridad nosotros agregamos un ingrediente inofensivo para darle un olor de huevo podrido. Esto puede ayudar a descubrir fugas de gas. Recuerde, si usted huele gas, salga y llámenos al **1-888-NM-GAS-CO**. Este número está disponible 24 horas al día, siete días por la semana.

## Energy Efficiency Checklist



To keep your home operating at peak efficiency, be sure to follow these helpful tips:

- Have a professional inspect your furnace every year
- Install weather stripping around windows and doors and seal and

insulate your ductwork to prevent air from escaping or entering the home

- Clean or replace your air filters regularly

### HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al **1-888-NM-GAS-CO (1-888-664-2726)** o visite nuestro sitio en línea [www.nmgco.com](http://www.nmgco.com).

For a list of our Business Offices and walk-in locations, please visit [www.nmgco.com](http://www.nmgco.com).

Customer Service E-mail: [customerservice@nmgco.com](mailto:customerservice@nmgco.com)

Customer Service:  
505-697-3335  
(Albuquerque Metro)  
or toll free:  
1-888-NM-GAS-CO  
(1-888-664-2726)  
Call Center Hours:  
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:  
1-888-NM-GAS-CO  
(1-888-664-2726)

Web Site: [www.nmgco.com](http://www.nmgco.com)

New Mexico 811:  
Call 811 before you dig



Correspondence Address:  
New Mexico Gas Company  
PO Box 97500  
Albuquerque, NM 87199-7500

Payment Address:  
New Mexico Gas Company  
PO Box 27885  
Albuquerque, NM 87125-7885

### THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final November cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3768 and last November's cost of gas was \$0.3585. The estimated average home gas use for November is 75 therms, and the estimated average residential gas bill for November is \$61.

**We do not make a profit on the natural gas we purchase on behalf of our customers.**