

Natural Gas Pipeline New Mexico GAS COMPANY[®] AN EMERA COMPANY



December 2017 | nmgco.com

Use your senses to stay safe

New Mexico Gas Company is focused on providing safe and reliable natural gas service to your home and business. Our experienced engineering and operations experts carry out comprehensive programs for the safe design, construction and operation of our pipelines, as well as ongoing inspections. However, you play a part in natural gas safety too. You can use your eyes, ears and nose to stay alert to potential dangers.

Recognizing a Natural Gas Leak



• **LOOK** – Do you see dirt blowing in the air in the vicinity of a natural gas pipeline? This could be a sign of a natural gas pipeline leak.



• **LISTEN** – Listen for a hissing or roaring sound. This may be an indication of a natural gas pipeline leak.



• **SMELL** – An additive, mercaptan, is used to give natural gas its very distinct odor – rotten eggs. This pungent smell is a warning sign of a possible natural gas pipeline leak.



• **CALL** – If you suspect a natural gas pipeline leak, leave the area immediately and call **1-888-NM-GAS-CO (1-888-664-2726)**.

NMGC Employees Volunteer



New Mexico Gas Company employees volunteer all year round. Last month more than 60 employees and their family members visited several residences in Albuquerque, Rio Rancho and Bernalillo to winterize homes of low-income senior citizens. Volunteer crews measured, fit and installed plastic window coverings, door seals, door sweeps and electric outlet coverings. Thanks to our volunteers, senior citizens will be warmer this winter season.

Pay It 4ward



New Mexico Gas Company is a proud partner of KOB-TV's Pay It 4ward campaign. You may have seen our Public Service Announcement regarding our own HEAT New Mexico charitable

heating assistance program. NMGC works with the Salvation Army to administer the funds throughout the state. For every dollar donated, NMGC contributes \$1.50 to help income qualifying customers pay their winter heating bills. For more information on HEAT New Mexico, please give us a call at 1-888-664-2726.

Natural Gas – The Cleaner, Greener Fuel

Natural gas is a convenient energy source that is piped directly to a home or business through a safe, reliable pipeline system. When you use natural gas, you're making a responsible choice for the environment. That's because natural gas is the cleanest-burning fossil fuel, and homes that use natural gas instead of electricity for cooking, heating, clothes drying and water heating can reduce their carbon footprint.

Connect with US on Social Media

Want to be part of the discussion? Come join us! Like New Mexico Gas Company on Facebook and LinkedIn, subscribe to our YouTube channel and follow @nmgasco on Twitter to stay connected and receive the latest news, important safety and energy savings tips, helpful customer service information and much more!



HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)
Call Center Hours:
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig



@nmgasco



Facebook.com/NMGasCo



@nmgasco



@nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final December cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3633 and last December's cost of gas was \$0.3655. The estimated average home gas use for December is 123 therms, and the estimated average residential gas bill for December is \$96.

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