

Natural Gas Pipeline New Mexico GAS COMPANY[®] AN EMERA COMPANY



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Assistance with Your Heating Bill

If you need help paying your NMGC heating bill, you may be eligible for the **Low-Income Home Energy Assistance Program (LIHEAP)**. This fund is administered through the New Mexico Human Services Department (HSD) and provides assistance to income-qualifying New Mexico residents. You can apply for LIHEAP assistance at any one of the 40 HSD offices across the state.

To find the office near you, call HSD at **1-800-283-4465** or visit www.hsd.state.nm.us/isd/liheap.html. If you live on

Tribal lands, please call NMGC at **1-888-664-2726** or visit www.nmgco.com for application information. To find out if you

Household Size	Monthly Income
1	\$1,508
2	\$2,031
3	\$2,553
4	\$3,075
5	\$3,599
6	\$4,121
7	\$4,643
8	\$5,166
Each Additional	\$523

qualify for LIHEAP, see the income guideline chart.

In addition, you may qualify for help from NMGC's sponsored heating assistance fund, HEAT New Mexico. Administered by the Salvation Army, HEAT New Mexico funds are distributed on Jan. 1 of each year on a first-come, first-served basis until the fund is depleted. To be eligible for assistance, customers must first apply for LIHEAP. For more information, please call the Salvation Army at **505-872-1171**.

Protect Yourself from Carbon Monoxide

Safe, clean, reliable natural gas is a smart way to stay warm and comfortable this winter. When appliances are installed properly and are operating efficiently, natural gas burns cleanly and safely. But it's important to make sure all fuel-burning heaters and appliances are working properly to prevent the creation of carbon monoxide. Carbon Monoxide Alarms can detect a presence of Carbon Monoxide poisoning in your home or business.



Economic Development Fueled by New Mexico Gas Company

New Mexico Gas Company is committed to making our state a better place to live and do business. One of the ways we strive to improve New Mexico is through a \$5 million economic development fund provided by our corporate owner, Emera Inc. In handing out awards to organizations across the state, Emera and New Mexico Gas Company are seeking to build collaborative relationships that foster a culture of innovation and entrepreneurship. Emera's goal is to develop infrastructure and promote economic prosperity in New Mexico and the locations of other company affiliates. We do this because we care about the places we live and work.

Importantly, the award program is supported at the expense of Emera shareholders, meaning New Mexico Gas Company customers will never see a rate increase because of this fund.



Connect with US on Social Media

Want to be part of the discussion? Come join us! Like New Mexico Gas Company on Facebook and LinkedIn, subscribe to our YouTube channel and follow @nmgasco on Twitter to stay connected and receive the latest news, important safety and energy savings tips, helpful customer service information and much more!



HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)
Call Center Hours:
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig

 @nmgasco

 [Facebook.com/NMGasCo](https://www.facebook.com/NMGasCo)

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 @nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final January cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3535 and last January's cost of gas was \$0.4339. The estimated average home gas use for January is 124 therms, and the estimated average residential gas bill for January is \$90.

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