

# Natural Gas Pipeline



April 2019 | nmgco.com



## April is National Safe Digging Month TO KEEP YOU SAFE, CALL THIS NUMBER BEFORE YOU DIG: 811

Spring is here, and you may be eager to start those outdoor projects you've been wanting to do all winter. Before you grab your shovel, there's an important call you need to make: 811. It's a FREE service that will keep you and your neighbors safe by ensuring that the location of all buried utilities in your project area are identified.

### Contact 811 by Phone or Online

There are two ways to request a utility to spot their lines:

- **Call 811.** New Mexico One Call operators take routine line location requests weekdays from 7 a.m. to 5 p.m. If you have an emergency request, you can call **811** or **(866) 344-6662** at any time 24 hours a day.
- **Make a request online at NM811.org.** You may also request a line spot 24 hours a day by using New Mexico One Call's web portal to fill out an online request form. Your request will be processed the following business day.



## Apply now for our Native American Scholarship Program!

From 2011 to 2018 New Mexico Gas Company's Native American Scholarship Program has awarded \$252,000 to 139 Native American students pursuing post-secondary education. Scholarships are awarded to students pursuing education in traditional Bachelor and Master's degree programs as well as Community College programs, while others are awarded scholarships in their pursuit of advanced degrees in the legal and medical professions.

Visit our website to apply: [https://www.nmgco.com/en/native\\_american\\_scholarship\\_program](https://www.nmgco.com/en/native_american_scholarship_program).

Applications close May 10.



*Abril es el Mes Nacional de Excavar con Seguridad*

## Llame a este número antes de excavar para mantenerse seguro: 811

La primavera está aquí, y puede ser que usted esté ansioso para empezar esos proyectos afuera que ha estado queriendo hacer durante el invierno. Pero antes de agarrar la pala, hay una llamada importante que necesitas hacer: 811. Es una llamada GRATIS que le ayudara a mantener seguros a usted y sus vecinos.

### Póngase en Contacto con 811 por Teléfono o en Línea

Hay dos maneras de solicitar que una compañía de utilidad marque las líneas:

- **Llame al 811.** Operadores de New Mexico One Call toman las peticiones rutinarias de localizaciones durante la semana lunes a viernes desde las 7 de la mañana hasta las 5 de la tarde. Si usted tiene una solicitud de emergencia, puede llamar al **811** o al **(866) 344-6662**.
- **Envíe una solicitud en Línea en NM811.org.** También puede solicitar una localizacion de líneas 24 horas al día mediante el uso de el portal web de New Mexico One Call para completar un formulario de solicitud en línea. Su solicitud será procesada el siguiente día hábil.

## Keep your bill amount consistent with Budget Billing!

Our Budget Billing program helps avoid month-to-month fluctuations in your natural gas bill and makes managing your budget easier. With Budget Billing, your payments during the plan year, September through August, are evened out so that you pay the same amount each month. You can sign up for Budget Billing quickly and easily with our Manage My Account tool. Visit our website: [https://www.nmgco.com/en/budget\\_billing](https://www.nmgco.com/en/budget_billing) or call us at 1-888-664-2726 to sign up!

### HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea [www.nmgco.com](http://www.nmgco.com).

For a list of our Business Offices and walk-in locations, please visit [www.nmgco.com](http://www.nmgco.com).

Customer Service E-mail: [customerservice@nmgco.com](mailto:customerservice@nmgco.com)

Customer Service:  
505-697-3335  
(Albuquerque Metro)  
or toll free:


1-888-NM-GAS-CO  
(1-888-664-2726)

Call Center Hours:  
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:  
1-888-NM-GAS-CO  
(1-888-664-2726)

Web Site: [www.nmgco.com](http://www.nmgco.com)

New Mexico 811:  
Call 811 before you dig

 @nmgasco

 Facebook.com/NMGasCo

 @nmgasco

 @nmgasco

Correspondence Address:  
New Mexico Gas Company  
PO Box 97500  
Albuquerque, NM 87199-7500

Payment Address:  
New Mexico Gas Company  
PO Box 27885  
Albuquerque, NM 87125-7885

### THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost of natural gas from suppliers directly on to you. March's cost of gas is \$0.2499. The April cost of gas can be found as a line item on your bill beginning April 1st. Last April's cost of gas was \$0.2358. The estimated average home gas use for April is 40 therms and the estimated average residential gas bill for April is \$30.

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