

# Natural Gas Pipeline

New Mexico  
GAS COMPANY®  
AN EMERA COMPANY



November 2019 | nmgco.com



## IF YOU SMELL GAS...

Because natural gas is odorless and colorless in its natural state, we add a harmless ingredient to give it a rotten egg odor. If you smell gas in your home or workplace, get everyone out of the building immediately. Do not turn any light switches or appliances on or off, since a spark could result. From a safe distance outside, call 911 then call us at 1-888-664-2726. Learn

### Smell gas?



**Act fast!**

more about what to do if you smell gas by visiting our website: [https://www.nmgco.com/en/if\\_you\\_smell\\_gas](https://www.nmgco.com/en/if_you_smell_gas).

## Carbon Monoxide Alarms

Carbon monoxide is an odorless, invisible gas. Carbon monoxide can come from any fuel-burning appliance that is inadequately vented, poorly maintained, worn or improperly adjusted. To protect yourself and your loved ones from carbon monoxide poisoning, you should invest in several carbon monoxide alarms. Place these alarms near your natural gas appliances and be sure to refresh the batteries throughout the year. Learn more about carbon monoxide safety by visiting our website: [https://www.nmgco.com/en/carbon\\_monoxide\\_safety](https://www.nmgco.com/en/carbon_monoxide_safety).



# Heating Help & Energy Efficiency Fair

Do you need help paying your NMGC bill this winter season? Don't miss our Heating Help & Energy Efficiency Fair. Join us for this free event on Saturday, Dec. 7 from 9 a.m. to 11 a.m. at the Manzano Multigenerational Center in Albuquerque, 501 Elizabeth St SE, 87123.

To be eligible for assistance at this event you must have the following:

- A valid ID for everyone in your household (photocopies are accepted). For adults, a photo ID such as a driver's license is needed. For children, identification can include a birth certificate, immunization records, a school ID or insurance card.
- Proof that you qualify for or have applied for LIHEAP.
- Proof of income.
- A copy of your current New Mexico Gas Company bill.



*Our 2018 Heating Help & Energy Efficiency Fair helped more than 50 customers throughout the Albuquerque area. Join us in our efforts to help those who qualify at our 2019 Heating Help & Energy Efficiency Fair.*

## Connect with us!



Why wait for important safety tips, advice on energy savings, helpful customer service information, fun facts and more? Like, follow and subscribe to our Facebook, Twitter, LinkedIn and YouTube platforms @nmgasco to always stay in the know!

## HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea [www.nmgco.com](http://www.nmgco.com).

For a list of our Business Offices and walk-in locations, please visit [www.nmgco.com](http://www.nmgco.com).

Customer Service E-mail: [customerservice@nmgco.com](mailto:customerservice@nmgco.com)

Customer Service:  
505-697-3335  
(Albuquerque Metro)  
or toll free:

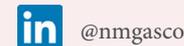
1-888-NM-GAS-CO  
(1-888-664-2726)

Call Center Hours:  
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:  
1-888-NM-GAS-CO  
(1-888-664-2726)

Web Site: [www.nmgco.com](http://www.nmgco.com)

New Mexico 811:  
Call 811 before you dig



Correspondence Address:  
New Mexico Gas Company  
PO Box 97500  
Albuquerque, NM 87199-7500

Payment Address:  
New Mexico Gas Company  
PO Box 27885  
Albuquerque, NM 87125-7885

## THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost of natural gas from suppliers directly on to you. October's cost of gas is \$0.3023. The November cost of gas can be found as a line item on your bill beginning November 1st. Last November's cost of gas was \$0.3042. The estimated average home gas use for November is 73 therms and the estimated average residential gas bill for November is \$51.

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