



New Mexico
GAS COMPANY®
AN EMERA COMPANY

FOR IMMEDIATE RELEASE

FOR MORE INFORMATION, CONTACT:

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LOW ODORANT LEVELS DETECTED IN QUESTA SYSTEM

New Mexico Gas Company alerts the public to be aware of low odorant levels in natural gas in its distribution system in the Questa area.

QUESTA, N.M. – New Mexico Gas Company is experiencing a low odorant level in its pipelines in Questa and surrounding areas.

Under normal conditions, a natural gas leak will smell like rotten eggs. With low odorant levels, natural gas may have no smell. Therefore, until further notice, individuals in the affected area should not rely exclusively upon their sense of smell to detect the presence of natural gas.

To remedy the situation, crews will vent gas from a transmission pipeline in Red River and may need to vent gas from the distribution system in Questa. The pipelines then will be restored with natural gas that has been odorized to acceptable levels.

Under current conditions, it is especially important that the public be alert to other signs of a potential leak that include:

- Hissing or blowing sounds
- Standing water continuously bubbling
- Dirt or water blowing in the air
- Decay in vegetation

Individuals who are performing work on natural gas piping or installing natural gas appliances should not rely on smell to determine the presence of natural gas or leaks.

New Mexico Gas Company is diligently working to correct the condition. For updates from New Mexico Gas Company, visit <http://www.nmgco.com> or call the company at 1-888-664-2726. If you suspect a gas leak, please call 1-888-664-2726.

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About New Mexico Gas Company

As the largest natural gas distribution utility in the state, New Mexico Gas Company provides service to more than 540,000 homes and businesses and about 1.3 million people throughout New Mexico. The Company has more than 700 employees in 26 offices, who are responsible for safely and reliably operating 12,300 miles of pipelines across the state. New Mexico Gas Company is a subsidiary of Emera Inc. Our website is www.nmgco.com