

Natural Gas Pipeline



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PRESERVING OUR STATE'S NATURAL AND CULTURAL RESOURCES

Earth Day is April 22 and New Mexico Gas Company is proud of the ways we work to protect New Mexico's water, air, plants, animals and cultural resources. Because environmental protection is one of our core values, our environmental team screens every project and provides recommendations on how to minimize impact to the natural surroundings. Based on their recommendations, we have relocated beehives, re-planted cacti, and even brought in a team of geologists and paleontologists when we found dinosaur bones!



Sometimes the work we do to minimize long-term impacts on the ecosystem extends long after a project is completed. A great example of how that looks is the pipeline decommission project New Mexico Gas Company is undertaking with the Valles Caldera National Preserve. Decommissioning is a process that helps to restore an area to a healthy state once a pipeline is retired.

In this case, New Mexico Gas Company has decommissioned a pipeline built in 1949 by the Department of Energy that is no longer used. Late last year, our team removed above-ground structures like pipeline markers and filled key sections of pipeline with concrete to prevent the capture and re-direction of water. Next, we will work with the Valles Caldera National Preserve on executing a plan to reduce erosion, reconnect wetlands, and create a surface that allows for natural revegetation.

See more examples of how we protect our state land and culture here:

www.nmgco.com/en/Protecting_What_We_Love.

CALL 811 BEFORE YOU DIG—IT'S THE LAW

As spring approaches, you may already be planning your outdoor projects. If any of those projects will require you or a contractor to dig, there is one important planning step you shouldn't skip.



Keeping yourself, your family, and your neighborhood safe is simple: Call 811 or visit nm811.org at least three business days before beginning to dig. This free service will mark the location of utility lines so you can avoid them during your project. Learn more at www.nmgco.com/en/call_before_you_dig.



LLAME AL 811 ANTES DE EXCAVAR – ES LA LEY

Ya que se acerca la primavera, es posible que ya esté planeando sus proyectos afuera. Si alguno de esos proyectos requiere que usted o un contratista excave, hay un paso de planificación importante que no debe omitir.

Manteniendo seguro a usted, su familia y a su vecindario es simple: Llame al 811 o visite nm811.org por lo menos tres días hábiles antes de comenzar a excavar. Este servicio gratuito marcará la ubicación de las líneas de servicios públicos para que pueda evitarlas durante su proyecto. Obtenga más información en www.nmgco.com/sp/call_before_you_dig.



NATIVE AMERICAN SCHOLARSHIP PROGRAM



Use the camera on your phone to open the NASP application with this QR code

nmgco.com/en/native_american_affairs



The New Mexico Gas Company Native American Scholarship Program application period opens April 3 and runs through May 5. Each year, 20 applicants are awarded scholarships of \$2,000 each to support post-secondary education opportunities. What sets this program apart from others is the allowance for trade school and technical training. Learn more and apply at: www.nmgco.com/en/native_american_scholarship_program.

DON'T LET YOUR MONEY GO DOWN THE DRAIN

When you waste hot water, you're letting energy and money go down the drain. Water heating is the second largest use of energy at home—just behind space heating. With high-efficiency products, you enjoy the same temperature, comfort and water pressure—while using 40% less hot water. New Mexico Gas Company residential customers can request one free high-efficiency showerhead and water savings kit per household here: www.nmgcfreeshowerhead.com.



NEED HELP PAYING BILLS? ASSISTANCE IS AVAILABLE

If you need support to pay utility bills, there are several local resources that can help.

See if you qualify for assistance at www.nmgco.com/en/assistance.

CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish at any New Mexico Gas Company Business Office or on our website. You may also request a copy to be mailed to you by calling or emailing us.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

PHONE

Customer Service Email:
customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro) or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours
7:30 AM - 6 PM weekdays

Gas Leaks/Emergencies 24/7
1-888-NM-GAS-CO
(1-888-664-2726)

ONLINE

Website
www.nmgco.com

New Mexico 811
Call 811 before you dig



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