

NEW MEXICO GAS COMPANY

ORIGINAL RULE NO. 3

INITIATION OF SERVICE



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- (a) Before any prospective customer shall be entitled to receive service, such customer shall have requested service by personal appearance at, or by telephone or written communication to, the office of the Company serving the area in which such customer resides.
- (b) The Company shall not be required to furnish service to any applicant (whether under General Service Rates or pursuant to special contract) until a reasonable time after the request has been made, the application is approved or any requisite contract is executed, nor until after any necessary permits shall have been obtained, nor until a security deposit, if required shall have been made. The Company shall be entitled to charge such applicant a nonrefundable fee. No such fee, however, shall be charged in the following cases:
 - (1) When service is rendered to the builder of any residence, multiple dwelling or residential apartment unit, prior to occupancy thereof by the initial purchaser or tenant.
 - (2) When a connection charge of greater amount is collected from the customer pursuant to provisions of the particular Rate under which service is to be rendered.
- (c) Before any prospective customer shall be entitled to receive service under any special contract such customer must have executed an appropriate special contract with the Company setting forth in detail the terms and conditions upon which the service desired is to be furnished.
- (d) The Company may refuse to initiate service to any prospective customer under the following circumstances:
 - (1) Existence of condition determined by the utility to be hazardous;
 - (2) Outstanding delinquent account at the same or another location;
 - (3) Failure or refusal to pay an authorized security deposit;
 - (4) Failure of prospective customer to furnish such certificates, permits, equipment, service and/or rights of way specified by the Company as a condition to obtaining service;
 - (5) Prior material violation of the Company's Rules, of the NMPRC Rules or State or Federal law relating to utility service only; or
 - (6) When distance from a Company distribution system makes cost of construction, operation and maintenance of facilities uneconomical.

EFFECTIVE

JAN 30 2009

REPLACED BY NMPRC

BY F1008-00078-UT

Advice Notice No. 1

A handwritten signature in cursive script that reads "Ryan Shell".

Ryan Shell
V.P. Controller & Treasurer
New Mexico Gas Company